

The Resilient Health Care Net

RHCN Summer Meeting, 26th-28th August 2013
Hindsgavl Castle, Middelfart, Denmark



The Resilient Health Care Net - Summer Meeting, August 26-28, 2013

The Resilience of Everyday Clinical Work

Sunday August 25

15:00 - 17:00	Tutorial - Mirror, mirror on the wall Which is most complex of them all? The tutorial will explore, on the basis of practical examples drawn from the participants experience in healthcare, the extent to which healthcare reflects (or not) the properties of Complex Adaptive Systems (CAS). The underlying question is whether or not CAS is useful to understand system characteristics when planning and implementing initiatives as well as evaluating and researching their impact. (Rob Robson, Healthcare System Safety & Accountability, Inc., Canada)
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Monday August 26

07:00 - 08:30	Breakfast
Session 1:	Tradeoffs, workarounds, coping, dampening
08:30 - 09:00	Individual - Collective Tradeoffs in Healthcare and their Implications for Resilience. (Wears, R. L., Hunte, G. S.)
09:00 - 09:30	How everyday functioning in acute care really works: the case of nurses' workarounds. (Debono, D., Braithwaite, J.)
09:30 - 10:00	Tensions and trade-offs in patient handover emergency care. (Sujan, M. A.)
10:00 - 10:30	Coffee break
10:30 - 12:00	The range of everyday clinical work - Extended thematic discussion / panel
12:00 - 13:30	Lunch
Session 2:	The range of everyday clinical work
13:30 - 14:00	Features of resilience in maternity services - a case study on adaptations of micro systems to influences from meso and macro system levels. (Plessen, C. v., Wiig, S., Aase, K.)
14:00 - 14:30	The 2011 Stanley Cup riot: A lesson in resilience. (Hunte, G. S.)
14:30 - 15:00	Hospital discharge of the elderly - using the ETTO principle to explain performance variability. (Laugaland, K., Åsa, K.)
15:00 - 15:30	Coffee break
15:30 - 17:00	Tradeoffs, workarounds, coping, dampening - Extended thematic discussion / panel
19:00 -	Dinner at Hindsgavl

Tuesday August 27

07:00 - 08:30	Breakfast
Session 3:	Resilience in other words
08:30 - 09:00	A system migration, a social cognition, or a naturalistic decision: understanding the use of rules in anaesthetic practice. (Phipps, D. L., Parker, D., Beatty, P. C. W.)

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09:00 - 09:30	Resilience and Phronesis. (Hunte, G., Sheps, S., Wears, B.)
09:30 - 10:00	Three attributes of everyday functioning: social organisation, cultural features and network characteristics. (Braithwaite, J., Plumb, J.)
10:00 - 10:30	Coffee break
10:30 - 12:00	Resilience in other words - Extended thematic discussion / panel
12:00 - 13:30	Lunch
Session 4:	Obstacles to change
13:30 - 14:00	Developing a Safety Management System for primary care medicines management. (Phipps, D. L., Parker, D., Avery, A. J., Ashcroft, D. M.)
14:00 - 14:30	Patient as a source of resilience. (Schubert, C., Wears, R., Hunte, G.)
14:30 - 15:00	Moving from the Modernist Mythology in Healthcare. (Wears, R. L., Tori, E.)
15:00 - 15:30	Coffee break
15:30 - 17:00	Obstacles to change - Extended thematic discussion / panel

	Wednesday August 28
07:00 - 08:30	Breakfast
Session 5:	Moving from Safety-I to Safety-II
08:30 - 09:00	Revealing Resilience through Critical Incident Narratives: A Way to Move from Safety I to Safety II. (Sheps, S., Cardiff, K., Pelletier, E., Robson, R.)
09:00 - 09:30	Combination of Safety-I and Safety-II management to strengthen bundle care - A case study of blood stream infection in an ICU. (Chuang, S., Lee, Y.-J., Jung, F.)
09:30 - 10:00	Aligning resilience engineering with the right type of cognitive science. (Ross, A. J., Anderson, J. E., Jaye, P.)
10:00 - 10:30	Coffee break
10:30 - 11:00	How will resilience feel from the frontline of Healthcare and beyond? (Jaye, P., Ross, A. J., Anderson, J. E.)
11:00 - 12:00	Moving from Safety-I to Safety-II - Extended thematic discussion / panel
12:00 - 13:30	Lunch
13:30 - 15:00	Open discussion: Resilient Health Care - where are we now and where should we go?
15:00 - 15:30	Coffee break
15:30 - 16:30	The Resilient Health Care Net - Plans for the future Adjourn

Registration: <http://www.conferencemanager.dk/rhcn2013>